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## Customer Service and Licensing Bureau

### Go Outdoors Iowa License Vendor Newsletter

Please share this newsletter and enclosures with your employees.

#### Help desk Information

For questions about **Iowa licenses and laws**, contact DNR Customer Service at 515-725-8200. Staff is available Monday - Friday, 8:00 am - 4:30 pm.  
For **Tech Support, Password Reset, & Printer Issues**, contact the Go Outdoors Iowa Help desk at 833-426-0141 or [HelpDesk@GoOutdoorsIowa.com](mailto:HelpDesk@GoOutdoorsIowa.com). Staff is available Monday – Friday, 8:00 am - 6:00 pm.

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#### Land Owner Tenant

All landowners, tenants, and their eligible family members must register with the DNR before obtaining LOT deer and turkey hunting licenses. The electronic licensing system will not issue LOT licenses to unregistered landowners and tenants. Eligible landowners and tenants must register online or download a registration form from the Iowa DNR website: [www.iowadnr.gov/lot](http://www.iowadnr.gov/lot).

#### **\*\*New for the 2024 Deer Seasons\*\***

The Any-Sex and Antlerless landowner tenant licenses that are sold for a fee of \$2.00 will no longer be season specific. Previous to this change, the customer was required to choose a season. These licenses can be used in any regular season, using the method of take for the season, until filled. (Youth and Disabled Season qualifications still apply).

The customer will still need to choose a season for the two paid \$15.00 landowner tenant licenses.

See the enclosed cheat sheets for the updated privilege codes for the two new license privileges.

#### WHAT'S NEW? In this issue:

- ❖ Help desk Information
- ❖ Land Owner Tenant
- ❖ Sell the Habitat Fee
- ❖ Federal Duck Stamp
- ❖ Hunter Education Certification
- ❖ Resident Snowmobile User Permits
- ❖ Youth Season Deer License
- ❖ HIP Survey
- ❖ Residency
- ❖ Changes to Antlered Only Counties & Antlerless Quotas
- ❖ January Deer Seasons
- ❖ Durable Hard Card
- ❖ License Vendor Webpage

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#### Sell the Habitat Fee

Some customers don't know that they need a habitat fee to hunt. Only residents hunting or trapping on their own land, have a Vet Lifetime Hunt and/or Fish license, have a Non-ambulatory Deer license and those under 16 or over 65 are exempt from purchasing the license. Refer customers to page 12 of the hunting regulations for more information.

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#### Federal Duck Stamp Available

The new Federal Duck Stamp is valid from July 1 through June 30th. **The federal E-Stamp is now valid for the entire hunting season.** The physical stamp will be mailed to the address on file in March. Hunters are responsible to make sure their address on file is current. The stamp will be listed on the license print out and it will be on the customer record on the DNR app.

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#### Hunter Education Certification

If an individual does not have hunter education certification on their DNR customer account, they must present a hunter education certificate before the certification can be added to their account. **If they do not have their certificate with them you cannot add hunter education to their account.**

If they wish to add hunter education certification to their account, the customer may: 1. log in to their Go Outdoors Iowa account (available on the web or through the phone application) and upload the certificate, 2. email a picture of the certificate to [webmaster@dnr.iowa.gov](mailto:webmaster@dnr.iowa.gov), or 3. present the certificate to a license vendor. Please note the addition of the certification may take up to 24 hours to be added during business hours. Nights and weekend additions may take longer.

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#### Resident Snowmobile User Permits

Iowa residents will no longer need to purchase a resident snowmobile permit due to a legislative change. This permit is now part of their annual registration.

